FURST PROPERTIES, LLC May 7, 2012

To Whom It May Concern;

Furst Properties, LLC has provided this *Letter of Reference* on behalf of Copperstate Fire Protection based upon several years of our professional working relationship with Tim Snow, their General Manager, and the service department employees who have extensive knowledge of our various properties here in Arizona.

Furst Properties has a significant conglomeration of tenants from *financial management*, professional sports, legal, accounting, medical management and other special interest groups, which demand special considerations when service work is being performed within our buildings. Copperstate Fire Protection management and its employees take the time to meet with Furst Properties staff to discuss these needs and take every precaution so as not to interfere with our tenant's business operations, while delivering professional representation, required inspection and annual certification of the respective building fire alarm systems.

Several years ago, Tim Snow and the service department employees introduced Furst Properties with BuildingReports, which is an online recordkeeping and reporting system utilizing bar code-based software, to provide Furst Properties with extensive system information, inventory and inspection reports which comply with our property insurance and City of Phoenix code enforcement requirements.

In addition to their service work, Copperstate Fire Protection has designed, installed and certified several Notifier Fire Alarm system upgrades for our tenant improvements at Furst Properties and has demonstrated the required technical knowledge to support these fire alarm systems with qualified personnel who have Notifier and/or NICET certifications. These installations have not only met but in most cases exceeded the quality of workmanship expected at Furst Properties and projects were completed in a timely manner, within budget and in compliance with City of Phoenix Fire Prevention code enforcement requirements.

Please do not hesitate to contact me directly for any additional information you may require about Copperstate Fire Protection. I sincerely endorse them as a provider of the specialized services.

Respectfully,

Beverly D. Eernisse Vice President

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